



BY WAY OF EXAMPLE, BUT NOT LIMITATION, THE FOLLOWING COSTS ARE 911 FUND ELIGIBLE (as approved by the North Carolina 911 Board on 2/08/2008):
IF YOU HAVE QUESTIONS ABOUT EXPENDITURES NOT LISTED, PLEASE CONTACT THE 911 BOARD STAFF

ELIGIBLE 9-1-1 FEE EXPENDITURES

Phone Systems:

911 trunks and one administrative line per answering position in a primary PSAP

Telephones sets used to answer 911 calls, including CPE equipment, headsets, monitor, keyboard, mouse and servers used exclusively for telephone sets; when servers host both 911 eligible and ineligible applications, only the percentage of the cost of the server representing the 911 eligible use is allowable

Call Detail Printer or Call Detail Record (CDR) which provides the historical list of 911 calls, this is not a CAD printer

TDD/TTY (Telecommunications Device for the Deaf/Telephone Typewriter)

Automatic Call Distributions Systems (ACD) whether facilities based or premise based

Interpretive Services (e.g. Language Line or Omni Lingual)

Service provider selective routing and ALI provisioning charges

A percentage of FTE (full time equivalent) or contractual costs to provide telephone system maintenance

Furniture:

Cabinets, tables or desks that actually hold eligible 911 equipment; when non-eligible 911 equipment is also being used on the cabinets, tables or desk, then a percentage of the 911 eligible portion is applied to the total cost

Software:

Computer Aided Dispatch (CAD) system modules that are part of the call taking process only. Some CAD systems will include many additional modules that are not a part of the 911 process and are not eligible

Geographic Information Systems (GIS) that are used to create and display the base map showing street centerlines

Photo Imagery used for maintaining mapping systems such as Ortho or Oblique images. Either imagery solution is acceptable but only one is permissible in a four year cycle

Voice logging recorder software

Law enforcement, fire and medical protocols including software & flipcards

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ALI database software

Software licensing costs

A percentage of FTE (full time equivalent) or contractual costs to provide software maintenance

Hardware:

Servers used exclusively for Telephone, CAD, voice logging recorder, and GIS software systems.

When servers host both 911 eligible and ineligible applications, only the percentage of the cost of the server representing the 911 eligible use is allowable

Uninterrupted Power Supply (UPS) for 911 only related equipment. If a UPS serves more than 911 equipment, then only a percentage of 911 eligible equipment served is allowable

Emergency Power Generator that serves the 911 center. If a generator serves more than the 911 center, then only a percentage of the total cost that serves the 911 center is allowable

A percentage of FTE (full time equivalent) or contractual costs to provide hardware maintenance

Addressing:

Street sign installation and street sign infrastructure maintenance

A percentage of FTE (full time equivalent) or contractual costs to provide addressing maintenance

Training:

911 funding is allowed for individual class registration for maintenance and operation of the 911 system and specific 911 intake and related call taking training

Allowable travel expenses shall not exceed the local government or State of North Carolina per diem rates

Out of state training will be considered permissible if the class is not offered in North Carolina six months prior to, or six months after the scheduled out of state class.

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